

Quality Policy

Keenan (Recycling) Ltd (the 'Organisation') aims to provide services and products to satisfy customers in their respective market segments.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001: 2015 certification, including aspects specific to the provision of recycling operations and manufacture of compost and associated products, contract screening, shredding and related services, commercial food waste collections and supply of biofuel.

With regards to the manufacture of compost, the Organisation shall ensure that all requirements of the British Standards Institution's Publicly Available Specification for Composted Materials (BSI PAS 100) and the terms and conditions of the Association for Organics Recycling Certification Scheme are complied with. This applies to compost produced through the open windrow and in-vessel composting processes at the Organisation's New Deer facility, the process steps of which are prescribed in detail in the standard operating procedures.

The windrow compost process produces the following Green Compost products: Soil conditioner 0-12mm (additional grade) and Mulch 0-40mm (principal grade). The in-vessel composting process produces the following Premium Compost product: Mulch 0-40mm (principal grade).

The management is committed to:

1. Develop and improve the Quality Management System.
2. Continually improve the effectiveness of the Quality Management System.
3. Achieve and exceed the minimum quality and plant response requirements specified in BSI PAS100 for the respective compost grades.
4. The enhancement of customer satisfaction.

The management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction, specifically with regards to the fitness of purpose of the compost grades produced.
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives.
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
5. Ensure the availability of resources.
6. Ensure that all practical steps have been taken to ensure that compost provided is compliant with the additional requirements for customers within relevant quality assurance schemes such as Quality Meat Scotland and Scottish Quality crops: half that permitted by PAS100:2011. As well as requirements on consistency and contamination control for the supply of biofuel to AD plants.

The structure of the Quality Management System is defined in the Quality Manual.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual. The Organisation complies with all relevant statutory and regulatory requirements.

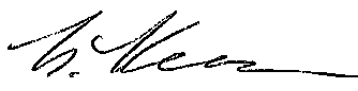
The Organisation constantly monitors its quality performance and implements improvements when appropriate.

Staff will be provided with necessary training to allow them to undertake their tasks in line with the requirements of the Quality Policy and Quality Manual.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

This policy is communicated to employees, suppliers and sub-contractors and is made available to interested parties.

Signature: 	Date of revision issue: 13/5/20
Name: Gregor Keenan	Date of next review:
Position: Operations Director	12/5/21